CORONAVIRUS PREVENTION & PROTECTION PLAN

In light of the ongoing spread of the Novel Coronavirus (2019-nCoV), The Watergate Hotel is closely monitoring the news, the Centers for Disease Control and Prevention and the World Health Organization’s statements regarding Coronavirus cases. In an effort to ensure the safety and wellbeing of our guests, staff members, and families, we are following the guidelines from these agencies and local health departments for prevention and protection.

The Watergate Hotel has instated the following policies:

- **If any staff member is ill, they will not be permitted to work at hotel:** The symptoms of Coronavirus mimic the flu. We will not allow workers to remain on duty should they exhibit any Flu-like symptoms or any related illness during this critical time.
- **All staff members are washing their hands frequently:** While this is always a company policy, we will make an additional effort to ensure that all staff have additional time to wash their hands during the course of their duties.
- **Hand sanitizer will be provided at locations throughout the hotel:** Hand sanitizer is available for use by all guests and all hotel staff members.
- **Avoiding contact:** Please excuse our staff members for not shaking hands at this time. The CDC & WHO still do not know exactly how Coronavirus spreads. As a precaution, they have advised that all people avoid physical contact with one another. Also, avoid touching one’s own eyes, nose and mouth.
- **Sanitizing:** In addition to our normal cleaning, our staff will sanitize surfaces that may be touched by guest and staff members with a disinfectant that kills the Coronavirus. These surfaces include elevator buttons, light switches, door handles, telephones, countertops, keyboards/mice, bell carts, toilets, etc. The housekeeping staff will be issued personal protective equipment.
- **Use of masks:** According to the WHO, there is no evidence that the use of disposable masks on non-sick persons is useful in the preventing infection. Individuals with respiratory symptoms should be encouraged to wear masks to limit the spread of respiratory disease. If any guest exhibits signs of possible Coronavirus their guest room will be quarantined and fully sanitized before it can be used again.

As always, the wellbeing of our guests is of prime importance.

For more information, please refer to the Centers for Disease Control and Prevention (CDC) and/or your local health authority.